

FAQ: Annual Pass facility for FASTag Users

(Available on IHMCL Website)

Q1. What is the FASTag Annual Pass?

Annual Pass activated on the FASTag allows free passage of private car/jeep/van at designated National Highway (NH) and National Expressway (NE) fee plazas for one year or 200 trips (whichever is earlier), without per-trip user fee charges. The Annual Pass will be effective from 15th August 2025.

Q2. Where can I purchase the Annual Pass?

The Annual Pass can be activated only on the Rajmargyatra mobile application and NHAI website.

Q3. How will the Annual Pass be activated?

The Annual Pass will be activated after verifying the eligibility of the vehicle and the associated FASTag. Upon successful verification, the user must make a payment of ₹3,000 for the base year 2025–26 through the Rajmargyatra mobile application or NHAI website. Once the payment is confirmed, the Annual Pass will be activated on the registered FASTag.

Q4. If I already have a FASTag, do I need to buy a new one for the Annual Pass?

No. You do not need to purchase a new FASTag. The Annual Pass can be activated on your existing FASTag, provided it meets the eligibility criteria (i.e., it is properly affixed on the vehicle's windshield, linked to a valid Vehicle Registration Number, not blacklisted etc).

Q5. Which Fee Plazas are covered under the Annual Pass?

It is valid only at National Highway (NH) and National Expressway (NE) fee plazas. At fee plazas on Expressways, State Highways (SH), etc. managed by State Governments or local bodies, the FASTag will operate as a regular FASTag, and applicable user fee charges may apply.

Q6. How long is the Annual Pass valid?

The Annual Pass is valid for one year from the date of activation or 200 transactions (trips), whichever comes first. Once the Annual Pass completes either 200 trips or one year from the date of activation, it will

automatically revert to a regular FASTag. To continue using the Annual Pass benefits, the user will need to re-activate the Annual Pass to get 200 trips / 1 year validity.

Q7. Is the Annual Pass available for all vehicle types?

No. The Annual Pass is applicable only for private non-commercial Car/Jeep/Van. Use in any commercial vehicle will result in immediate deactivation without notice.

Q8. Can I transfer my Annual Pass to another vehicle?

No. The pass is non-transferable and is valid only for the vehicle on which the FASTag is affixed and registered. Using it on another vehicle will lead to deactivation.

Q9. Do I need to have the FASTag affixed on the vehicle's windshield?

Yes. The Annual Pass will be activated only on FASTags properly affixed to the windshield of the registered vehicle.

Q10. Can I get an Annual Pass if my FASTag is registered using a chassis number?

No. The Annual Pass cannot be issued on FASTags registered only with a chassis number. You must update the Vehicle Registration Number (VRN) to activate the Annual Pass.

Q11. What counts as a single trip under the Annual Pass?

- For point-based fee plazas: Each crossing of fee plaza counts as one trip. A round trip (to and fro) counts as two trips.
- For Closed Tolling fee plazas: One pair of entry and exit counts as one trip.

Q12. Will I receive SMS notifications related to my Annual Pass?

Yes. By activating the Annual Pass, you consent to allow Rajmargyatra to retrieve your registered mobile number from the issuing bank for the purpose of sending SMS alerts and other mode of communications.

Q13. Is Annual Pass mandatory or what if road user doesn't want to opt for Annual Pass?

The Annual Pass mandatory is not mandatory, existing FASTag ecosystem will continue to operate as is. Users who do not opt for the

Annual Pass can continue to use their FASTag for regular transactions as per applicable user fee rates at fee plazas.

Q14. Can I use the money in my FASTag wallet to buy the Annual Pass?

No. You must pay the Annual Pass fee of ₹3000 through the payment options available in the Rajmargyatra App. Your existing wallet balance can still be used for State Highway tolls, parking, etc.

Q15. I already have a Local Pass for the toll plaza near my home. Can I still activate the Annual Pass? Will trips be deducted there?

Yes. You can activate the Annual Pass even if you have a Local or Monthly Pass. At toll plazas where another pass is active, trips will not be counted from your Annual Pass.