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| 1. | Tender Inviting Authority Name and Place (DSC Person) | Shri Amit Ranjan Chitranshi, Chief Operating Officer,  IHMCL |
| 2. | Committee Members Name who has DSC(Minimum Four DSC) | Sh. Amit Ranjan Chitranshi |
| Sh. S. Mukhopadhyay |
| Sh. Lt Col S S Dhindsa (Retd.) |
| Sh. Sanat Dutta |
| 3. | Name of Project (within 250 characters) | Request for proposal (RFP) for Selection of Agency for setting-up and operationalizing 24x7 NH Helpline 1033 |
| 4. | NIT No. (within 30 characters) | IHMCL/1033Helpline/2025/01 |
| 5. | Tender Type (Open/Limited) | Open |
| 6. | Tender Bid Envelop type (Single/Double/EOI) | Double |
| 7. | Tender value/Estimate Cost\*(INR) |  |
| 8. | Period of work\* (Required In days) | 36 months |
| 9. | Bid validity | 120 days |
| 10. | Bid Security/EMD | 10 lakhs |
| 11. | Cost of Document | 10,000 |
| 12. | Mode(Work/Services) | Services |
| 15. | Tender Publish Date & Time (avoid Sundays) | 11.08.2025 |
| 16. | Bid Submission start date & time (avoid Sundays) |  |
| 17. | Bid Submission Close date & time (avoid Sundays) | 11.09.2025 till 15:00 PM IST |
| 17. | Tender opening Date(Minimum 24 HRS gap required b/w submission and opening) (avoid Sundays) | 12.09.2025 at 15:00 PM IST |