

### CORRIGENDUM - 3

Dated: 20.06.2025

**RFP for Selection of Acquirer Bank for FASTag-ANPR based Multi Lane Free Flow (MLFF) User Fee Collection at Choryasi Fee Plaza of Bharuch-Surat (NH-8) Toll Road Project**

Ref No. IHMCL/MLFF-Choryasi/2025, Dated: 08.05.2025

E-tender Id: 2025\_NHAI\_234755\_1

The following Corrigendum-3 is hereby issued against RFP for Selection of Acquirer Bank for FASTag-ANPR based Multi Lane Free Flow (MLFF) User Fee Collection at Choryasi Fee Plaza of Bharuch-Surat (NH-8) Toll Road Project:

Sl. No.	RFP Section	Original Clause	Updated Clause (to be read as)
1.	RFP Clause 6.5. Performance Security, c)	c) The Performance security shall be increased by additional 50% of amount mentioned at 6.5(a), in form of Bank Guarantee in case, the Clean Transaction amount in any financial year increases by 50% of Clean Transaction amount collected in next financial year corresponding to the Bid due date.	<p>c) The Bidder shall be required to furnish additional Performance Security equivalent to 50% of the amount specified under Clause 6.5(a) for every 50% increase in toll revenue, as compared to the revenue collected during the first full financial year of operations.</p> <p><b>Illustration:</b> Assume the Performance Security specified under Clause 6.5(a) is ₹1 crore.</p> <p>a. The toll revenue collected during the <b>first full financial year of operations (say, FY 2025–26)</b> is ₹10 crore.</p> <p>b. In the <b>third financial year (FY 2027–28)</b>, the toll revenue increases to ₹15 crore, representing a <b>50% increase</b> over the base year (₹10 crore). Accordingly, the Bidder shall be required to furnish <b>additional Performance Security of ₹0.5 crore</b> (i.e., 50% of ₹1 crore).</p> <p>c. If the toll revenue further increases to ₹20 crore in <b>FY 2030-31</b> (i.e., a 100% increase over the base year),</p>

Sl. No.	RFP Section	Original Clause	Updated Clause (to be read as)		
			the total additional Performance Security required would be ₹1 crore. The additional Performance Security shall be calculated in increments of 50% increase in toll revenue over the first full financial year of operations.		
2.	Schedule B, Clause 10 - Service Level Agreement, SI#6, E-Notice for end users	Accuracy : Maximum 24 Hours  Penalties: Within twenty four-hour: No penalty After that per hours- per instance a penalty of Rs 1000/- shall be applicable.	Refer Annexure -1 of this Corrigendum		
3.	PART II, Form T-12	Form-T:12 Format for the declaration of non-Blacklisting	Refer Annexure -2 of this Corrigendum		
4.	PART III, Clause 1.2.19, Payment Terms	Clause 1.2.19, Payment Terms	The Clause 1.2.19, Payment Terms of the RFP is replaced with the Payment Terms provided in Annexure -3 of this Corrigendum.		
5.	PART III, Clause 1.2.21	Change of Scope	Updated clause provided in Annexure -4 this Corrigendum		
6.	Schedule B, Clause 7, E-Notice Module, Note	Note	Updated Note Provided in Annexure -5 of this Corrigendum.		
7.	Form T14, Checklist to be submitted by the bidder	New Form	Refer Annexure -6 of this Corrigendum		
8.	Schedule B, Clause 10 - Service Level Agreement	Note: iii. Any other losses to revenue due to system issues/downtime shall be borne by bidder. Recovery of such losses shall be recovered from the bidder.	Note: iii. In case of any system issues/ downtime the recoverable damages shall be the actual revenue loss or the applicable SLA penalty amount, whichever is higher.		
9.	Section DEFINITIONS of the RFP	New Definition	S.No	Term	Definition
			33	Plaza-Specific Discount Pass	i. The discount passes which are activated on a FASTag and are valid only at a designated User Fee Plaza or a specific pair of plazas (in the case of access-controlled highways). These include Discount

Sl. No.	RFP Section	Original Clause	Updated Clause (to be read as)		
					Pass issued under sub-rule 2, sub-rule 3 and sub-rule 3(A) of Rule 9 of the National Highways Fee (Determination of Rates and Collection) Rules, 2008, as amended from time to time. These passes are issued at the respective toll plaza by the Bank upon payment of the applicable charges by the FASTag user.
			34	Global Pass	<p>i. The pass which are activated on FASTag and are valid across all User Fee Plazas on the National Highway network. These include Exemption Pass issued under Rule 11 of the National Highways Fee (Determination of Rates and Collection) Rules, 2008, as amended from time to time.</p> <p>ii. This also include the (Annual) Pass provisioned under sub-rule 3(B) of Rule 9 of the National Highways Fee (Determination of Rates and Collection) Rules, 2008, as amended from time to time, applicable for non-commercial vehicles.</p> <p>iii. Global Pass are issued centrally by IHMCL, NHAI or Agencies authorized by NHAI/IHMCL, based on eligibility and applicable guidelines.</p>

SI. No.	RFP Section	Original Clause	Updated Clause (to be read as)		
			35	Toll fee	"Toll fee" mentioned in the RFP shall mean "User Fee" as defined in the NH Fee Rule National Highways Fee (Determination of Rates and Collection) Rules, 2008, as amended from time to time
10.	Schedule B, Clause 2.2. Customer Support, sub-clause i	i. For issuance of discount passes (Local & Monthly)	i. For issuance of <i>Plaza Specific Discount Pass</i>		
11.	Schedule B, Clause 14. Point of Sale (POS) setup for Sale of FASTag and discount passes	<p><b>14. Point of Sale (POS) setup for Sale of FASTag and discount passes</b></p> <p>Bidder is responsible to set up a 24*7 POS at the Control Centre Building for issuance of FASTag as per NETC Guidelines and providing services of discount passes.</p> <p>The POS executive should be trained to assist road users with making payments for e-Notices.</p>	<p><b>14. Point of Sale (POS) setup for Sale of FASTag and Plaza Specific Discount Pass</b></p> <p>Bidder is responsible to set up a 24*7 POS at the Control Centre Building for issuance of FASTag as per NETC Guidelines and providing services of <i>Plaza Specific Discount Pass</i>.</p> <p>The POS executive should be trained to assist road users with making payments for e-Notices.</p>		
12.	Schedule B, Clause 7, E-Notice Module, sub-clause 5	New Clause	<p><b>5. E-Notice Restriction:</b></p> <p>i. E-Notice shall not be issued for vehicle falling under exempted categories as per Rule 11 of the National Highways Fee Rules, 2008 (as amended).</p> <p>ii. E-notice shall not be issued for vehicles with valid Plaza Specific Discount Pass for the Fee Plaza.</p> <p>iii. E-notice shall not be issued for vehicles with valid Global Pass.</p> <p>iv. The system shall have appropriate checks to enforce this restriction.</p>		
13.	Schedule B, Clause 3.c.	4. e-notices to be issued in case of failure to pay by the road user. The e-Notices amount will be	<i>Stands deleted as already covered in other clauses.</i>		

SI. No.	RFP Section	Original Clause	Updated Clause (to be read as)
	Rate of User Fee, sub-clause 4	double the applicable user fees for that category of vehicles. No e-notices shall be issued for exempted vehicles under any circumstances. The share of the revenue to the Bank for e-notice cases shall be as per applicable user fee, not as per the value/amount of e-notice generated.	
14.	Schedule B, Clause 1.(c)	<p>(c) The Bidder shall develop:</p> <p>MLFF based tolling facility by installing new Gantries on main carriageway of the road (minimum 02 (01 Main &amp; 01 redundant)) for each direction (LHS &amp; RHS) for MLFF based tolling within approx. 200m of existing fee plaza.</p> <p>Note:</p> <p>i. The bidder shall be required to submit detailed design drawings including design calculations of gantries which should be approved from any of the Indian Institute of Technology (IIT)/ National Institute of Technology (NIT).</p>	<p>(c) The Bidder shall develop:</p> <p>MLFF based tolling facility by installing new Gantries on main carriageway of the road (minimum 02 (01 Main &amp; 01 redundant)) for each direction (LHS &amp; RHS) for MLFF based tolling within approx. 350m of existing fee plaza.</p> <p><b>The Bidder/Bank shall be fully responsible for ensuring the continuous safety, security, and illumination of the installed gantries, covering all necessary measures to protect the infrastructure and provide clear visibility under all weather and lighting conditions.</b></p> <p>Note:</p> <p>i. The bidder shall be required to submit detailed design drawings including design calculations of gantries which should be approved from any of the Indian Institute of Technology (IIT)/ National Institute of Technology (NIT).</p>
15.	Schedule B, Clause 4.m)	m) The Bidder shall provide dedicated internet leased line connections with a redundant setup (Primary and Secondary) as a minimum requirement, sourced from different Internet Service Providers, to ensure uninterrupted processing of transactions and video streaming at remote locations.	m) The Bidder shall provide dedicated internet leased line connections with a redundant setup (Primary and Secondary) <b>of at-least 1 Gbps</b> as a minimum requirement, sourced from different Internet Service Providers, to ensure uninterrupted processing of transactions and video streaming at remote locations.
16.	Schedule C, Clause 2.11, Indicative Minimum Bill of Quantity (BOQ), S.No. B.7	<p>Redundant Internet Connectivity (1 Gbps)</p> <p>Remarks: OFC + Wireless</p>	<p>Redundant Internet Connectivity (1 Gbps)</p> <p>Remarks: <b>Leased Line</b></p>

SI. No.	RFP Section	Original Clause	Updated Clause (to be read as)
17.	1.2.2.1 g)	references to a ("day" or "business day") shall be construed as a reference to all days of the year.	references to a "day" shall be construed as a reference to all days of the year.
18.	Schedule C - Standards & Specifications  1.1. - RFID Reader, S.No. 15	IP Rating - IP 67	IP Rating - IP 65 or better
19.	Schedule C - Standards & Specifications  1.2. - RFID Antenna, S.No. 12	IP Rating - IP 67	IP Rating - IP 65 or better
20.	Schedule C - Standards & Specifications  1.1. - RFID Reader, S.No. 22	Preferred OEMs - SSI, Tag Master, Kathrein, Zebra	Preferred OEMs - SSI, Tag Master, Kathrein, Zebra.  Or an OEM whose RFID Reader product has been deployed in a Multilane Free Flow Tolling (MLFF) System, either in India or internationally, and has been operational for a minimum of one (1) year as of the bid submission date.  Note: The product should be complaint with Clause 3.1.1 of the RFP.
21.	Schedule C - Standards & Specifications  1.2. - RFID Antenna, S.No. 16	Preferred OEMs - SSI, Tag Master, Kathrein, Zebra	Preferred OEMs - SSI, Tag Master, Kathrein, Zebra.  Or an OEM whose RFID Antenna product has been deployed in a Multilane Free Flow Tolling (MLFF) System, either in India or internationally, and has been operational for a minimum of one (1) year as of the bid submission date.  Note: The product should be complaint with Clause 3.1.1 of the RFP.

SI. No.	RFP Section	Original Clause	Updated Clause (to be read as)
22.	Schedule C - Standards & Specifications  1.3. - Audit Surveillance Camera, S.No. 21	Preferred OEMs - Pelco/Avigilon, Axis, Vivotek, FETCI, Tattile, BOSCH	Preferred OEMs - Pelco/Avigilon, Axis, Vivotek, FETCI, Tattile, BOSCH.  Or an OEM whose Surveillance Camera product has been deployed in a Multilane Free Flow Tolling (MLFF) System, either in India or internationally, and has been operational for a minimum of one (1) year as of the bid submission date.  Note: The product should be complaint with Clause 3.1.1 of the RFP.
23.	Schedule C - Standards & Specifications  1.4. - Automatic Number Plate Recognition Systems, S.No. 2.(r)	Preferred OEMs - Pelco/Avigilon, Axis, Vivotek, FETCI, Tattile, BOSCH	Preferred OEMs - Pelco/Avigilon, Axis, Vivotek, FETCI, Tattile, BOSCH.  Or an OEM whose ANPR Camera product has been deployed in a Multilane Free Flow Tolling (MLFF) System, either in India or internationally, and has been operational for a minimum of one (1) year as of the bid submission date.  Note: The product should be complaint with Clause 3.1.1 of the RFP.
24.	Schedule C - Standards & Specifications  2.1. - RFID Reader, S.No. 9	Any changes in vehicle classification shall be updated directly on the RFID Reader from the Control Center.	Stands deleted
25.	RFP Clause 1.2.11. Commencement of Services	The Bidder shall commence the services from the date of signing of Contract Agreement with IHMCL or receipt of Commencement notice from IHMCL whichever is earlier.	The Bidder shall commence the services from the date of signing of Contract Agreement with IHMCL.
26.	RFP Clause 2.2, Bid Security	a) The bidder shall furnish as part of its Bid, a Bid Security amounting to Rs 50,00,000/- (Rs Fifty Lakhs Only). The Bid Security shall be in the form of Bank Guarantee (in format mentioned in this RFP) in favor of Indian Highways Management Company Limited, New Delhi	a) The bidder shall furnish as part of its Bid, a Bid Security amounting to Rs 30,00,000/- (Rs Thirty Lakhs Only). The Bid Security shall be in the form of Bank Guarantee (in format mentioned in this RFP) in favor of Indian Highways Management Company Limited, New Delhi.

Sl. No.	RFP Section	Original Clause	Updated Clause (to be read as)
			<p>The EMD can also be submitted in the form of NEFT/ RTGS in the IHMCL bank account details provided in RFP Clause 2.1.</p> <p>The above change shall apply wherever referenced in the RFP.</p>
27.	RFP Clause 1.2.35, Consequence of Termination, sub-clause 2	<p>Upon Termination on account of Clause 1.2.34 (b), the Authority shall make Termination Payment as under:</p> <p>i. During ( 05 Months Implementation period) + O&amp;M Period (60 months) :</p> <p>I. Depreciated value of the equipment(s) and shall take into possession the installed equipment(s). In such a case the depreciating cost of the equipment shall be calculated as below:</p> <p>a) The depreciation value of the indicated equipment in Form F-2 of the financial bid shall be reduced by 33.33% every year to the rate mentioned for the respective items, subject to the provision of Note 3 of Form F-2.</p> <p>b) If the unit cost of any equipment is Rs. 100/-, after 1 year, the depreciated cost of the equipment remains Rs. 66.66/-. Similarly, after the 2nd year, the cost of equipment remains Rs. 33.33/-, and after the 3rd year, the cost of equipment remains Rs. 0/-.</p>	<p>Upon Termination on account of Clause 1.2.34 (b), the Authority shall make Termination Payment as under:</p> <p>i. During ( 05 Months Implementation period) + O&amp;M Period (60 months) :</p> <p>I. Depreciated value of the equipment(s) and shall take into possession the installed equipment(s). In such a case the depreciating cost of the equipment shall be calculated as below:</p> <p>a) The depreciation value of the indicated equipment in Form F-2 of the financial bid shall be reduced by 20% every year to the rate mentioned for the respective items, subject to the provision of Note 3 of Form F-2.</p> <p>b) If the unit cost of any equipment is Rs. 100/-, after 1 year, the depreciated cost of the equipment remains Rs. 80/-. Similarly, after the 2nd year, the cost of equipment remains Rs. 60/-, after the 3rd year, the cost of equipment remains Rs. 40/-, after the 4th year, the cost of equipment remains Rs. 20/-, and after the 5th year, the cost of equipment remains Rs. 0/-.</p>
28.	PART III, 1.1.2	Appendix B – Letter of Acceptance submitted by the Bidder	Appendix B – Letter of Award issued by IHMCL
29.	RFP Clause 5.3, BID COMPOSITION (A) PART 1: Technical Bid	d) Technical Bid comprising of various formats prescribed in RFP (T1 to T13 as applicable).	d) Technical Bid comprising of various formats prescribed in RFP (T1 to T14 as applicable).



SI. No.	RFP Section	Original Clause			Updated Clause (to be read as)		
30.	1.2 Key Dates						
		#	EVENT(S)	DATE (Unless otherwise notified separately)	#	EVENT(S)	DATE (Unless otherwise notified separately)
		4.	Last date/ time for online submission of bids (i.e., Bid due date)	24/06/2025 Upto 05:00 pm IST	4.	Last date/ time for online submission of bids (i.e., Bid due date)	07/07/2025 Upto 05:00 pm IST
		5.	Opening of Technical bids	25/06/2025 at 05:30 pm IST	5.	Opening of Technical bids	08/07/2025 at 05:30 pm IST

## Annexure -1

### SLA Table

Operation & Maintenance Phase				
Control Centre Equipment and Software				
SL no.	Parameter	Basis of measurement	Accuracy Frequency	Penalties
3.	Availability of all MLFF Equipment and Software in Control Center	<p>The uptime availability of all equipment of MLFF system shall be 99.9% per month</p> <p>The downtime shall be calculated at a cumulative level when any of the equipment is non-operational.</p>	Maximum permissible downtime for all Equipment shall be 44 minutes per month, subject to availability of MLFF system through redundant System (Gantry/Lanes).	<ul style="list-style-type: none"> <li>Beyond 44 mins, a penalty of Rs 1,00,000 per hour shall be applicable, in case redundancy is not working.</li> <li>The upper limit of the penalty shall be equal to total Performance Security</li> <li>Beyond that, IHMCL may consider it as a case of breach and may take necessary actions.</li> </ul> <p>If system availability is below than 98%, it shall be considered as a breach</p>
Lane Equipment				
SL no.	Parameter	Basis of measurement	Accuracy Frequency	Penalties
6.	E-Notice for end users	The E-Notice shall be generated within 48 hrs as per e-Notice Module post validation by Acquirer bank.	Maximum 48 Hours	<p>Within <del>Forty-Eight</del>-hour: No penalty</p> <p>After that <del>per hours</del> per instance a penalty of Rs 1000/- shall be applicable.</p>

System Accuracy – Instance Wise				
SL no.	Parameter	Basis of measurement	Accuracy Frequency	Penalties
9.	Un availability of Images and video	<p>The vehicle passed through the lane, Acquirer Bank must account for the vehicle through ANPR (front and back) and audit surveillance cameras. Images and videos are not available it will be considered instance of unaccounted vehicle.</p> <p>IHMCL shall get the video from various cameras processed through third-party on sample or complete basis and arrive on count of vehicles that have passed through each lane.</p>	Per instance	Per Instance penalty shall be Rs 10,000 is applicable along with revenue loss incurred from unidentified vehicles.
10	Remote video Check	<p>NHAI should be able to access any remote access through third party software or overview through IP and authentication details provided by NHAI/IHMCL.</p> <p>If for any reason (wrong, IP Password, network downtime etc.) the footage is not visible, or photo is not available in ANPR, Audit surveillance Camera then it will be considered a violation.</p> <p>Simple screenshot with a date time visible shall be enough to prove violation by IHMCL/NHAI.</p>	<p><del>If for any reason</del> Per instance</p>	<p>Rs. 5000/- per camera per day.</p> <p>Same camera will not be checked again in the same day if violation found and recorded</p>

11	API based data sharing with IHMCL MIS/ERP system	API or uploads-based sharing of reports from software to IHMCL ERP/MIS as prescribed in the contract and any notification / circular issued from time to time.	Per instance	Per Instance penalty shall be Rs 3000 for data sharing missed by Acquirer Bank.
12	Incorrect Manual Transaction	In case of any incorrect VRN based manual transaction done as per NHAH Manual Transaction Policy	Per instance	A penalty of Rs 1,00,000 per instance as per provision of Manual Transaction Policy of IHMCL  IHMCL reserves right to validate the accuracy through third party agency audit
13	Wrong e-notices	In case of any wrong e-notices issued	Per instance	A penalty of Rs 10,000 per instance shall be applicable on each wrong e-Notices issued.  IHMCL reserves right to validate the accuracy through third party agency audit

Rest remains same as per RFP.

## **Annexure – 2**

### **Form-T:12 Format for the declaration of non-Blacklisting**

#### **DECLARATION – non-blacklisting**

***(By Authorized signatory on company letter head)***

To,  
Chief Operating Officer,  
Indian Highways Management Company Limited,  
G 5&6, Sector-10, Dwarka,  
New Delhi – 110075

**Sub.: <RFP Name>**

Ref: RFP No. .... on above subject.

I /We hereby declare that \_\_\_\_\_, as on the date of bid submission, has not been blacklisted or debarred in the last three years for the work performed by it and is not under blacklisting period /active debarred list by \_\_\_\_\_ or any of the Central or State Government Organization / Public Sector Undertaking / Autonomous Body in India or abroad.

Signed: (insert signature of person whose name and capacity are shown)

Name: (insert complete name of person **having the Power of Attorney**)

Duly authorized to sign the bid for an on behalf of (insert complete name of Bidder/**Sub-Contractor**)

Dated on \_\_\_\_\_ day of \_\_\_\_\_ (insert date of signing)

## **Annexure -3**

### **1.2.19. Payment Terms**

1.2.19.1. The bank shall be entitled to get revenue share quoted in the financial bid, subject to the following conditions:

- (a) The Acquirer bank shall deposit the collected user fee amount for all cleaned transactions processed through FASTag-ANPR, including the amounts collected by bidder *for Plaza Specific Discount Pass<sup>1</sup>*, every Tuesday, for the period from Tuesday (00:00:00 Hrs.) of the prior week to Monday (23:59:59 Hrs.), after deducting the Bidder's revenue share.

***The Settlement (Deposit) shall be processed through RTGS on all 365 days except for specified bank holidays as and when declared by RBI.***

- (b) The bank is also entitled to the revenue share of the user fee applicable for the vehicles for which e-notices have been issued subject to conditions in e-Notice Module under Schedule B and as mentioned below:
  - i. The e-Notices issued by the Bank shall be accurate and correct, with the Bank bearing full responsibility for their content.
  - ii. *No grievance is pending against the said e-notice.*
  - iii. E-Notice Amount and Revenue Share: Each e-Notice shall reflect an amount equivalent to twice the applicable user fee for the vehicle's category. The Bank shall be entitled to a revenue share (as quoted in F-1) of 50% of the e-Notice amount, provided the notices are accurate, correct and substantiated by clear photographs of the vehicle (front and rear).
  - iv. The Bank shall be entitled for adjusting revenue share of e-notices cases from the user fee collection only after 14 days of the issuance of e-notices. For avoidance of doubt, the applicable revenue share of e-notice cases authorized in week one (1) shall be adjusted by bank from collected user fee in week three (3) duly considering the SLAs for e-notices.
- (c) The Bidder's revenue share is applicable on Clean Transactions *amount and amount towards purchase, activation, recharge of Plaza Specific Discount Pass<sup>1</sup>* issued by the bank in that week and half the amount of eligible e-Notices issued by the bank during that week (subject of fulfilment of (b) above).
- (d) No revenue share shall be paid *on purchase, activation and recharge of Global Pass<sup>1</sup>*.

- (e) No revenue share shall be payable for transactions undertaken by vehicles bearing a valid Plaza-Specific Discount Pass for the Fee Plaza or a valid Global Pass. Such transactions shall be treated as Non-Financial Transactions, in accordance with the NETC Guidelines.

*Illustration:*

*Say the Acquirer bank has quoted 5% revenue sharing*

*Say the total collection of revenue is Rs. 100 out of which Rs. 80 is collected from MLFF based tolling system in week-1 via (Clean Transaction + Plaza Specific Discount Pass<sup>1</sup>)*

*The revenue share of bank for week-1 shall be Rs. 4(5% of Rs 80) and the bank shall deposit Rs 76 to NHAI.*

*Say after 14 days, the ascertained amount of e-notices issued for week-1 is Rs.20. The revenue share of bank for e-Notice in week-1 shall be Rs. 0.5 (50% of 5% of Rs 20) which the bank can adjust from toll collection of week-3.*

*For avoidance of doubt, the bank shall not be entitled for adjustment of revenue share of e-Notices from collected user fee in week-1 & week- 2*

- (f) SLA calculations shall be done on monthly basis. SLA Penalty settlement shall be done in first week of every month.
- (g) The Acquirer bank shall be required to pay the penalty amount within 3 working days of the intimation by IHMCL failing which the same will be adjusted from the Cash Performance Security. Cash Performance security shall be replenished by the bidder within 3 working days from the date of such recovery. If agency fails to replenish the performance security within 3 working days of such recovery, the amount shall be recovered by encashment of Performance Bank Guarantee which shall be considered as a breach of the Contract Agreement.
- (h) The Acquirer bank shall make following note for Exemption and Violation:
- 1) The successful bidder will be responsible for identifying, recording and reporting violations and all applicable exemptions in accordance with the NETC Program and the guidelines/notices issued by IHMCL.
  - 2) IHMCL shall not be liable to pay any revenue percentage share for vehicles under exempted category. i.e., No e-notice shall be issued for exempted vehicle.
  - 3) Violations and exemptions will be assessed based on VRN classification and in accordance with NHAI toll fee guidelines. The bidder will be responsible for periodically updating the historical violations and exemptions on web portal.

## Annexure -4

### 1.2.21 Change of Scope

- a) Bank shall be entitled for additional payment over and above the revenue share only in case of Change of Scope order is given by IHMCL. Change of Scope will be initiated in the following cases only after written instructions from IHMCL or its representative:
  - i. Installation of MLFF Solution at any other location/ toll plaza other than mentioned in Schedule-A. For avoidance of doubt, any variation in quantity(ies) of gantries, equipment, support system, OFC, Civil/Mechanical Works, Software/Hardware etc. of MLFF tolling solution or any software/App upgradation works mentioned in Schedule-C to meet the scope of work and SLA parameters shall not constitute any Change of Scope.
- b) The estimate of any Change of Scope Work due to the condition mentioned above shall be derived as per mutually agreed terms based on Good Engineering Practice.
- c) Upon receipt of written instruction from IHMCL or its representative, the bank shall submit the Change of Scope proposal within 15 days duly including the estimate, design drawing of the work along with functional and technical specifications and time required for completion of the additional work, to IHMCL or its representative for issue of the Change of Scope Order.



## Annexure -5

### Schedule B, Clause 7, E-Notice Module

**Note:**

**i. E-Notice Issuance Timelines:**

a. For closed tags (code-06), blacklisted tags (code-05) and in case of unregistered tags:

i. The Acquirer Bank / Bidder shall generate e-Notices in the prescribed format within 48 hrs from the time of crossing the MLFF system.

b. For Hotlist (code-01) and Low balance(code-03):

i. Acquirer bank/bidder shall intimate respective issuer entity on a near real-time basis through NPCI. Issuer entity shall immediately intimate the FASTag user via SMS in the prescribed format.

ii. The vehicle user shall be provided a window of 48 hrs post crossing the MLFF fee plaza to recharge FASTag and pay the applicable user fee to avoid e-notice.

iii. In case, the user does not recharge the FASTag and fails to pay applicable user fee, the Acquirer Bank/Bidder shall validate the case and raise a case for E-notice to NPCI within next 48 hrs along with all requisite data and images.

ii. Integration Requirements: The Acquirer Bank/bidder shall ensure successful integration with NPCI to fulfil the requirements of the prescribed process flow outlined in above process flow. For clarity, the Bank shall not bear responsibility for the recovery of unpaid user fees.

iii. MIS Report: The application shall have the feature to generate MIS reports and other related reports based on parameters as required by IHMCL from time to time.

## Annexure-6

### Form: T14 – Checklist to be submitted by the bidder

S. No.	Form/ Document required	To be signed by	Submission Status (Yes/ No)	Reference to Technical proposal (document, page no. etc.)
1.	Proof of submission of Document Fee	Bidder/Bank		
2.	Form T-1 Technical Bid Covering Letter	Bidder/Bank		
3.	Form T-2: Brief Information about the Bidder(s)	Bidder/Bank		
4.	Form T-3 Power of Attorney/Letter of Authorization (as relevant)	Bidder/Bank & Sub-Contractor*		
5.	Form T-4 Undertaking on Acquirer Bank Certification by NPCI	Bidder/Bank		
6.	Form T-5 Undertaking by the Bidder	Bidder/Bank		
7.	Form T-6 Submission of Detailed Methodology and Work Plan	Bidder/Bank		
8.	Form T-8 Bank Guarantee for Bid Security	Bidder/Bank		
9.	Form T-10 Indicative MOU Agreement Format	Bidder/Bank & Sub-Contractor*		
10.	Form T-11 Undertaking for Compliance	Bidder/Bank		

S. No.	Form/ Document required	To be signed by	Submission Status (Yes/ No)	Reference to Technical proposal (document, page no. etc.)
	In case proposed OEM is different from Preferred OEMs, supporting documents to be provided confirming the product has been deployed in a Multilane Free Flow Tolling (MLFF) System, either in India or internationally, and has been operational for a minimum of one (1) year as of the bid submission date.			
11.	Form-T:12 Format for the declaration of non-Blacklisting	Bidder/Bank & Sub-Contractor*		
12.	Form-T:13 – Manufacturer's Authorization Form (MAF)	In the letterhead of the OEM		
13.	Copy of Certificate of Incorporation / Registration under Companies Act, 1956/2013 or any equivalent foreign act, or as applicable.	Sub-Contractor*		

\*All credentials of Sub-Contractor (SI) and OEM are required to be countersigned by bidder/bank.

(Signature of the Authorized Signatory)