

CORRIGENDUM -1

Dated: 13.07.2024

Limited Request for Proposal for Selection of Acquiring Bank for Public Funded Toll Fee Plazas on National Highways

RFP Reference No.: IHMCL/NETC/Acquirer bank/2024/01 published on dated 01.07.2024.

The following Corrigendum/Addendum is issued:

Sl. No.	Section	Original RFP Clause	RFP Clause to be read as
1	Annexure 5, Self Certification on Experience, S.No. 11, point b, page no. 71	b. Details of Fee Plazas where acquiring services have been provided by the bidder for more than one year	b. Details of National Highways Fee Plazas where bidder is providing service of Acquirer Bank under the NETC Program.
2	RFP Clause 7.2 SLA for Acquirer Banks, S.No. 10, Availability of Acquirer host system	<p><u>Service Level Requirements</u></p> <p>The Acquirer Bank shall ensure availability of Acquirer host system to a level of 99.50% or more</p> <p><u>Default Charges (In addition to financial liability) payable to IHMCL</u></p> <p>Acquirer Host System Availability</p> <ul style="list-style-type: none"> • More than 99.0% up to 99.5% - Rs. 50,000 • More than 98.0% up to 99.0% -Rs. 1 lakh • Less than or equal to 98.0% - Rs. 1.5 lakh + Rs. 1 lakh for each one per cent drop or part thereof beyond 98% 	<p><u>Service Level Requirements</u></p> <p>The Acquirer Bank shall ensure availability of Acquirer host system to a level of 99.99% or more</p> <p><u>Default Charges (In addition to financial liability) payable to IHMCL</u></p> <p>Acquirer Host System Availability</p> <ul style="list-style-type: none"> • >=99.99% - No damage • <99.99 % to >=99.50% - Rs. 25,000/- • <99.50 % to >=99.00% - Rs. 50,000/- • < 99.00% - Rs. 1,00,000 + Rs. 1 lakh for each one per cent drop or part thereof beyond 99%. • < 98.00% - IHMCL may consider termination of Contract Agreement or take any action as may deemed suitable.
3	RFP Clause 4.1, Key Dates, S.No. 4,5 & 6	<ul style="list-style-type: none"> • Bid Due Date for submission on e-tender portal - 15.07.2024 upto 15:00 hours • Bid Due Date for submission of following documents at IHMCL office: Document Fee EMD/Bid Security Power of Attorney/ Letter of Authorization - 15.07.2024 upto 15:00 hours • Opening of Technical bids - 16.07.2024 at 15:00 hours 	<ul style="list-style-type: none"> • Bid Due Date for submission on e-tender portal - 18.07.2024 upto 15:00 hours • Bid Due Date for submission of following documents at IHMCL office: Document Fee EMD/Bid Security Power of Attorney/ Letter of Authorization - 18.07.2024 upto 14:00 hours • Opening of Technical bids - 19.07.2024 at 15:00 hours