

RFP for Selection of Vendor for Design, Develop, Commissioning and Operations & Maintenance of Common Tolling Software (CTS) – 2nd Call published on 02.11.2021
Response to additional queries published on dated 16 December 2021

Sl #	Ref to RFP (Clause, Page no.)	Category of Query	Original Clause of RFP	Clarification Sought	Response IHMCL
1	S. No. 2 of Clause 3.2.1, Eligibility/Pre-Qualification criteria- Annual Turnover page no. 12		The Sole Bidder or the Lead Member in case of consortium should have an average annual turnover of minimum Indian Rupees 100 Crore during any three consecutive financial years between 2017-18, 2018-19, 2019-20 and 2020-21. For the purpose of this criterion, annual turnover of only the bidding entity will be considered. Annual turnover of any parent, subsidiary, associated or other related entity will not be considered.	The Sole Bidder or the Lead Member in case of consortium should have an average annual turnover of minimum Indian Rupees 100 Crore during any three consecutive financial years between 2017-18, 2018-19, 2019-20 and 2020-21. For the purpose of this criterion, annual turnover of any parent, subsidiary, associated or other related entity of the Indian company will be considered, in case Indian company is the bidder. The parent, subsidiary, associated or other related entity should provide a letter for taking full responsibility and ownership on financials position of the Indian company.	No change, as per RFP
2	S. No. 3 of Clause 3.2.1 – Net Worth		The Sole Bidder or the Lead Member, in case of a Consortium must have positive Net worth in Indian Rupees as on 31 March 2020. For the purpose of this RFP, net worth (the "Net Worth") shall mean the aggregate value of the paid-up share capital and all reserves created out of the profits and securities premium account, after deducting the aggregate value of the accumulated losses, deferred expenditure and miscellaneous expenditure not written off, as per the audited balance sheet, but does not include reserves created out of revaluation of assets, write back of depreciation and amalgamation. For the purpose of this criterion, net-worth of only the bidding entity will be considered. Net-Worth of any parent, subsidiary, associated or other related entity will not be considered.	The Sole Bidder or the Lead Member, in case of a Consortium must have positive Net worth in Indian Rupees as on 31 March 2020. For the purpose of this RFP, net worth (the "Net Worth") shall mean the aggregate value of the paid-up share capital and all reserves created out of the profits and securities premium account, after deducting the aggregate value of the accumulated losses, deferred expenditure and miscellaneous expenditure not written off, as per the audited balance sheet, but does not include reserves created out of revaluation of assets, write back of depreciation and amalgamation. For the purpose of this criterion, net-worth of any parent, subsidiary, associated or other related entity of the Indian company will be considered, in case Indian company is the bidder. The parent, subsidiary, associated or other related entity should provide a letter for taking full responsibility and ownership on financials position of the Indian company.	No change, as per RFP
3	S. No. 4 of Clause 3.2.1 - Relevant Field of Business		The Sole Bidder, or the Lead Member, in the case of a Consortium, should be operating in the field of Software development/IT Solutions for at least five (5) years as on 31 March 2021. Information regarding the same should be provided along with documentary evidence.	The Sole Bidder, or the Lead Member, in the case of a Consortium, should be operating in the field of Software development/IT Solutions for at least three (3) years as on 31 March 2021. Information regarding the same should be provided along with documentary evidence. For the purpose of this criterion, experience of any parent, subsidiary, associated or other related entity of the Indian company, will be considered, in case Indian company is the bidder. The parent, subsidiary, associated or other related entity should provide a letter for taking full responsibility and support of the Indian company.	No change, as per RFP
4	S. No. 7 of Clause 3.2.1 – Certification		The Sole Bidder or the Lead Member, in case of a Consortium, should have a valid certificate as on bid due date (or equivalent certificate in the country of origin) of any ONE of the following: • CMMi Level 5 • ISO 20000 for IT Service Management • ISO 27001:2013 for Information Security Management System	The Sole Bidder or the Lead Member, in case of a Consortium, should have a valid certificate as on bid due date (or equivalent certificate in the country of origin) of any ONE of the following: • CMMi Level 5 • ISO 20000 for IT Service Management • ISO 27001:2013 for Information Security Management System For the purpose of this criterion, Certificate of any parent, subsidiary, associated or other related entity of the Indian company, will be considered, in case Indian company is the bidder. The parent, subsidiary, associated or other related entity should provide a letter for taking full responsibility and support of the Indian company.	No change, as per RFP
5	Clause 3.2.6 on page no. 17		The bidder can use the experience of a company which controls, is controlled by, or is under the common control with such bidder. The 'control' means the ownership, directly or indirectly, of more than 50% (fifty per cent) of the voting shares of such bidder, as on the Bid Due Date.	The bidder can use the Annual Turnover, Networth, Certification, experience of a Foreign company which controls, is controlled by, or is under the common control with such bidder/subsidiary company registered under Company Act 2013 in India. The 'control' means such foreign company owns more than 50% shareholding of bidding company as on the Bid due date.	No change, as per RFP
6	2-Annual Turnover page no.12	General	Audited and Certified copies of Balance Sheet and Profit/Loss Account of last 3 consecutive Financial Years last three (03) consecutive financial years, i.e. 2017-18, 2018-19, 2019-20, 2020-21	Audited and Certified copies of Balance Sheet and Profit/Loss Account of last 3 consecutive Financial Years last three (03) consecutive financial years, i.e. 2017-18, 2018-19, 2019-20, and for 2020-21 provisional copy can be allowed certified by a CA/Auditor and L1 Bidder shall submit the Audited and Certified copies of Balance Sheet and Profit/Loss Account of FY 2020-21 at the time of LOA.	No change, as per RFP
7	5.10 / Contract Period, Page No. 44	General	The Contract Period for the Project shall be 42 months from date of signing of Contract Agreement.	We request Department to provide the Clarification, whether the contract period is going to be for 42 months or 60 months ? Reason: Clause 6.2 / Scope Overview / Page No. 57 mentions about the Contract Period of 60 months. (Software Development - 9 months + Roll out of Solution - 15 months + Oversight Services - 36 months = 60 months)	The Contract Period shall be as mentioned in RFP Clause 5.10
8	4.1 Key Dates, Page No. 41	General	Bid Due Date: 16th December, 2021, 15:00 Hrs	The solution required under the RFP is a unique solution which will have to be carefully understood technically especially the integration requirements. Also based on the Corrigendum2 issued on 02.12.2021, we will have to re-work on the solution designing part considering the latest architecture . Further, the rollout mechanism will also have to be planned. This requires a lot of time as it involves multiple teams to work together. Hence, we request the Department to extend the Bid submission date at least by 4 weeks from the date of Corrigendum / Clarification of Queries.	Refer Corrigendum 3
9				This is with reference to the Subject Tender, we would like to Inform you that we are keen interested in this tender and working very closely to make competitive bid and taking sometime in legal documentation process. Therefore we request you to kindly extend the tender atleast by 2 weeks.	Refer Corrigendum 3
10	RFP page no. 16 of 159, point (iii) clause 3.2.2.		The lead member shall be sole interaction point for IHMCL, and shall be represent the Consortium in all project-related meeting, correspondences, etc.	*One member will be designated by the consortium who will be the sole interaction point for IHMCL and shall be represent the consortium in all project-related meeting, correspondences, etc.	The responsibility of Lead Member shall be as defined in the RFP
11	Annual Turnover		The Sole Bidder or the Lead Member in case of consortium should have an average annual turnover of minimum Indian Rupees 100 Crore during any three consecutive financial years between 2017-18, 2018-19, 2019-20 and 2020-21. For this criterion, annual turnover of only the bidding entity will be considered. Annual turnover of any parent, subsidiary, associated or other related entity will not be considered.	The Sole Bidder or any Member in case of consortium should have an average annual turnover of minimum Indian Rupees 100 Crore during any three consecutive financial years between 2017-18, 2018-19, 2019-20 and 2020-21. For this criterion, annual turnover of only the bidding entity will be considered. Annual turnover of any parent, subsidiary, associated or other related entity will not	No change, as per RFP
12	Net worth		The Sole Bidder or the Lead Member, in case of a Consortium must have positive Net worth in Indian Rupees as on 31 March, 2020. For the purpose of this RFP, net worth (the "Net Worth") shall mean the aggregate value of the paid-up share capital and all reserves created out of the profits and securities premium account, after deducting the aggregate value of the accumulated losses, deferred expenditure and miscellaneous expenditure not written off, as per the audited balance sheet, but does not include reserves created out of revaluation of assets, write back of depreciation and amalgamation. For the purpose of this criterion, net-worth of only the bidding entity will be considered. Net-Worth of any parent, subsidiary, associated or other related entity will not be considered	The Sole Bidder or any member , in case of a Consortium must have positive Net worth in Indian Rupees as on 31 March 2020. For the purpose of this RFP, net worth (the "Net Worth") shall mean the aggregate value of the paid-up share capital and all reserves created out of the profits and securities premium account, after deducting the aggregate value of the accumulated losses, deferred expenditure and miscellaneous expenditure not written off, as per the audited balance sheet, but does not include reserves created out of revaluation of assets, write back of depreciation and amalgamation. For the purpose of this criterion, net-worth of only the bidding entity will be considered. Net-Worth of any parent, subsidiary, associated or other related entity will not be considered	No change, as per RFP