

Corrigendum & Clarification # - 1

Dated:01.10.2020

RFP for Selection of Consultant for Assessment of NETC (FASTag) Programme

RFP Reference No.: IHMCL/Consultant/2020/01 published on dated 16.09.2020

Sl. No.	Section	Original Clause	Updated Clause
1.	Clause 5.11, Eligibility/Pre-Qualification criteria S.NO. 2), page no. 8	<p>Relevant Business Continuity</p> <p>The Bidder should have been operating in the last 10 years as on the 31st March 2020.</p>	<p>Relevant Business Continuity</p> <p>The Bidder should have been operating in the last 7 10 years as on the 31st March 2020.</p>
2.	Clause 5.11, Eligibility/Pre-Qualification criteria S.NO. # 3), page no. 8	<p>Sales Turnover in Consulting</p> <p>Average Annual Sales Turnover generated from consulting services in the last three financial years i.e. 2017-18, 2018-19 and 2019-20 should be at least Rs. 100 Cr.</p>	<p>Sales Turnover in Consulting</p> <p>Average Annual Sales Turnover generated from consulting services in the last three financial years i.e. FY 2016-17, 2017-18 and 2018-19 and 2019-20 should be at least Rs. 100 Cr.</p> <hr/> <p>Supporting Documents</p> <p><i>The Form 4 shall stand amended accordingly as above.</i></p>
3.	Clause 5.11, Eligibility/Pre-Qualification criteria S.NO. # 4), page no. 8	<p>Net Worth</p> <p>The Net Worth of the Bidder must be positive as per the last three financial years financial years i.e. 2017-18, 2018-19 and 2019-20.</p>	<p>Net Worth</p> <p>The Net Worth of the Bidder must be positive as per the last three financial years financial years i.e. FY 2016-17, 2017-18 and 2018-19 and 2019-20.</p> <hr/> <p>Supporting Documents</p> <p><i>The Form 4 shall stand amended accordingly as above.</i></p>

Sl. No.	Section	Original Clause	Updated Clause
4.	Clause 5.11, Eligibility/Pre-Qualification criteria S.NO. # 6), page no. 9	<p>Relevant Experience 1</p> <p>The Bidder must have successfully completed at least two projects of 'similar nature' of Contract value not less than the amount INR 1.5 crores (excluding taxes) in India or abroad for Government or International funding agencies in the last 5 years as on bid due date.</p> <p>'Similar nature' for this criterion shall mean consulting assignments in the field of Impact assessment of large-scale ICT/Digital Transformation projects.</p> <p>Project experience of only the Bidding entity shall be considered for evaluation.</p> <hr/> <p>Supporting Documents required</p> <ul style="list-style-type: none"> • Extracts of Work Order + Completion Certificates from the client; <p>OR</p> <ul style="list-style-type: none"> • Extracts of Work Order + Self Certificate of Completion (Certified by the Statutory Auditor) <p>The extracts of Work Order should clearly demonstrate the relevant area of work/activities as required in the criterion</p>	<p>Relevant Experience 1</p> <p>The Bidder must have successfully completed at least two projects of 'similar nature' of Contract value not less than the amount INR 1.5 crores (excluding taxes) in India or abroad for Government or International funding agencies in the last 5 10 years as on bid due date. Ongoing projects may also be considered if the relevant work/deliverable as required in this criterion has been completed as on the <u>bid release date</u>. For such ongoing projects, the certificate from client or self-certificate by the bidder shall clearly mention the work completion as on the <u>bid release date</u>.</p> <p>'Similar nature' for this criterion shall mean consulting assignments in the field of Impact assessment of large-scale ICT/Digital Transformation projects.</p> <p>Project experience of only the Bidding entity shall be considered for evaluation.</p> <hr/> <p>Supporting Documents required</p> <ul style="list-style-type: none"> • Extracts of Work Order + Completion Certificates from the client; <p>OR</p> <ul style="list-style-type: none"> • Extracts of Work Order + Self Certificate of Completion (Certified by the Statutory Auditor or the Authorized Signatory holding Power of Attorney for the bid) <p>The extracts of Work Order or the Self-Certificate should clearly demonstrate the relevant area of work/activities as required in the criterion. IHMCL reserves the right to seek further explanation or supporting documents in case any clarification is required during evaluation of a Self-certificate submitted by the Bidder.</p>

Sl. No.	Section	Original Clause	Updated Clause
5.	Clause 5.11, Eligibility/Pre-Qualification criteria S.NO. # 7), page no. 9	<p>Relevant Experience 2</p> <p>The Bidder must have successfully completed at least two projects of 'similar nature' of Contract value not less than the amount INR 1.5 crores (excluding taxes) in India for State Government/Central Government in the last 5 years as on bid due date.</p> <p>'Similar nature' for this criterion shall mean consulting assignments in the field of strategy, design & architecture, IT system audit of large/medium scale projects in the fields of IT or Intelligent Transport system.</p> <p>Project experience of only the Bidding entity shall be considered for evaluation.</p> <p>Documents required</p> <ul style="list-style-type: none"> • Extracts of Work Order + Completion Certificates from the client; <p>OR</p> <ul style="list-style-type: none"> • Extracts of Work Order + Self Certificate of Completion (Certified by the Statutory Auditor) <p>The extracts of Work Order should clearly demonstrate the relevant area of work/activities as required in the criterion</p>	<p>Relevant Experience 2</p> <p>The Bidder must have successfully completed at least two projects of 'similar nature' of Contract value not less than the amount INR 1.5 crores (excluding taxes) in India for State Government/Central Government in the last 10 5 years as on bid due date.</p> <p>'Similar nature' for this criterion shall mean consulting assignments in the field of strategy, design & architecture of IT system, OR, system audit of large/medium scale projects in the fields of IT or Intelligent Transport system. Ongoing projects may also be considered if the relevant work/deliverable as required in this criterion has been completed as on the <u>bid release date</u>. For such ongoing projects, the certificate from client or self-certificate by the bidder shall clearly mention the work completion as on the <u>bid release date</u>.</p> <p>Project experience of only the Bidding entity shall be considered for evaluation.</p> <p>Supporting Documents</p> <ul style="list-style-type: none"> • Extracts of Work Order + Completion Certificates from the client; <p>OR</p> <ul style="list-style-type: none"> • Extracts of Work Order + Self Certificate of Completion (Certified by the Statutory Auditor or the Authorized Signatory holding Power of Attorney for the bid) <p>The extracts of Work Order or the Self-Certificate should clearly demonstrate the relevant area of work/activities as required in the criterion. IHMCL reserves the right to seek further explanation or supporting documents in case any clarification is required during evaluation of a Self-certificate submitted by the Bidder.</p>

Sl. No.	Section	Original Clause	Updated Clause
6.	Section 6, Clause 6.2.3 Technical Qualification Criteria SI # 2	<p>Relevant Experience –</p> <p>Clarification on SI.# 2.1, 2.2, 2.3 and 2.4</p>	<p><u>Consideration of Ongoing Projects</u></p> <p>Ongoing projects may also be considered if the relevant work/deliverable as required in this criterion has been completed as on the <u>bid release date</u>. For such ongoing projects, the certificate from client or self-certificate by the bidder shall clearly mention the work completion as on the <u>bid release date</u>.</p> <p><u>Supporting Documents for Ongoing projects</u></p> <ul style="list-style-type: none"> • Extracts of Work Order + Completion Certificates from the client; <p>OR</p> <ul style="list-style-type: none"> • Extracts of Work Order + Self Certificate of Completion (Certified by the Statutory Auditor or the Authorized Signatory holding Power of Attorney for the bid) <p>The extracts of Work Order or the Self-Certificate should clearly demonstrate the relevant area of work/activities as required in the criterion. IHMCL reserves the right to seek further explanation or supporting documents in case any clarification is required during evaluation of a Self-certificate submitted by the Bidder.</p>
7.	Section 6, Clause 6.2.3 Technical Qualification Criteria SI # 2	<p>Relevant Experience 2.1</p> <p>The Bidder must have successfully completed projects of ‘similar nature’ of Contract value not less than the amount INR 1.5 crores (excluding taxes) in India or abroad for Government or International funding agencies in the last 5 years as on bid due date.</p> <p>‘Similar nature’ for this criterion shall mean consulting assignments in the field of Impact assessment of large-scale ICT/Digital Transformation projects. Project experience of only the Bidding entity shall be considered for evaluation.</p>	<p>Relevant Experience 2.1</p> <p>The Bidder must have successfully completed projects of ‘similar nature’ of Contract value not less than the amount INR 1.5 crores (excluding taxes) in India or abroad for Government or International funding agencies in the last 10 5 years as on bid due date.</p> <p>‘Similar nature’ for this criterion shall mean consulting assignments in the field of Impact assessment of large-scale ICT/Digital Transformation projects. Project experience of only the Bidding entity shall be considered for evaluation.</p>

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8.	Section 6, Clause 6.2.3 Technical Qualification Criteria SI # 2	<p>Relevant Experience 2.2</p> <p>The Bidder must have successfully completed projects of 'similar nature' of Contract value not less than the amount INR 1.5 crores (excluding taxes) in India for State Government/Central Government in the last 5 years as on bid due date.</p> <p>'Similar nature' for this criterion shall mean consulting assignments in the field of strategy, design & architecture, IT system audit of large/medium scale projects in the fields of IT or Intelligent Transport system. Project experience of only the Bidding entity shall be considered for evaluation.</p>	<p>Relevant Experience 2.2</p> <p>The Bidder must have successfully completed projects of 'similar nature' of Contract value not less than the amount INR 1.5 crores (excluding taxes) in India for State Government/Central Government in the last 10 5 years as on bid due date.</p> <p>'Similar nature' for this criterion shall mean consulting assignments in the field of strategy, design & architecture of IT system, OR, system audit of large/medium scale projects in the fields of IT or Intelligent Transport system. Project experience of only the Bidding entity shall be considered for evaluation.</p>
9.	Clause 17.8.1, Outsourcing, Pg. no. 78	<p>Consultant shall not generally outsource any work related to the project or the part thereof to any other associated/franchisee/third party. However, in case of any skill gap in requisite niche area such as electronic tolling, etc. within the organization, the bidder can go in for Sub-Contracting to out-source maximum one resource to bridge the gap as per provisions in this RFP</p>	<p>Consultant shall not generally outsource or sub-contract any work related to the project or the part thereof to any other associated/franchisee/third party. However, in case of any skill gap in requisite niche area such as electronic tolling, etc. within the organization, the bidder can go in for Sub-Contracting to out-source maximum one two resources to bridge the gap as per provisions in this RFP.</p> <p>In case of any out-sourcing or sub-contracting, the Bidder shall clearly mention the out-sourced resources in their Proposal along with the CVs.</p>
10.	Section 6.2.5. Minimum requisite Qualification & Experience	<p>Minimum requisite Qualification & Experience</p> <p>1. Team Leader –</p> <ul style="list-style-type: none"> ○ B.E/B. Tech in Computer Science / IT / Electronics and Communication Engineering + MBA from a reputed and recognized university or institution. ○ Minimum 20 years of professional experience in IT and digital transformation sector, and with 	<p>Minimum requisite Qualification & Experience</p> <p>1. Team Leader –</p> <ul style="list-style-type: none"> ○ B.E/B. Tech in Computer Science / IT / Electronics and Communication Engineering or in any Stream OR, MBA from a reputed and recognized university or institution. ○ Minimum 20 15 years of professional experience in IT and digital transformation sector, and with

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		<p>minimum 10 years working experience Intelligent Transport System and Transit Payment fields.</p> <p>2. Management Consultant (L1) -</p> <p>B.E/B.Tech in Computer Science / IT / Electronics and Communication Engineering + MBA from a reputed and recognized university or institution</p> <p>3. Subject Matter Specialist (Electronic Tolling) -</p> <p>Minimum 15 years of professional experience in field of Intelligent Transport System (ITS) and Electronic Toll Collection</p>	<p>minimum 10 years working experience Intelligent Transport System and Transit Payment fields.</p> <p>2. Management Consultant (L1) –</p> <p>B.E/B.Tech in Computer Science / IT / Electronics and Communication Engineering or in any Stream + MBA from a reputed and recognized university or institution</p> <p>3. Subject Matter Specialist (Electronic Tolling) -</p> <p>Minimum 45 10 years of professional experience in field of Intelligent Transport System (ITS) and Electronic Toll Collection</p> <p>The CVs submitted for evaluation purpose shall explicitly mention the number year of experience of the resource.</p> <p>Rest all criteria shall remain same.</p>
11.	Section 6, Clause 6.2.3 Technical Qualification Criteria SI # 4	<p>4.1 Team Leader</p> <p>Relevant working experience in IT and digital transformation sector</p> <ul style="list-style-type: none"> • 25 or more years – 8 marks • 23-24 years – 7 marks • 20 -22 years – 6 marks 	<p>4.1 Team Leader</p> <p>Relevant working experience in IT and digital transformation sector - Maximum 8 marks</p> <ul style="list-style-type: none"> • 15 years – 4 marks • 0.5 marks for every additional one year of experience beyond 15 years, subject to maximum of 8 marks. <p>E.g. - 16 years – 4.5 marks 17 years – 5 marks so on.</p> <p>Rest all criteria shall remain same.</p>

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12.	Section 6, Clause 6.2 Phase-2 Technical Qualification Criteria sub-clause 6.2.3, S.No. 4.2, Pg. no. 21	<p>4.2 Management Consultant (L-1)</p> <p>Relevant working experience in carrying out policy assessment/impact assessment of large-scale ICT/E-Governance/digital transformation projects with Government/PSUs.</p> <ul style="list-style-type: none"> ○ 13 or more years – 6 marks ○ 11-12 years – 5 marks ○ 8 -10 years – 4 marks 	<p>4.2 Management Consultant (L-1)</p> <p>Relevant working experience in carrying out policy assessment/impact assessment of large-scale ICT/E-Governance/digital transformation projects with Government/PSUs - Maximum 6 marks.</p> <ul style="list-style-type: none"> • 12 years – 3 marks • 0.5 marks for every additional one year of experience beyond 12 years, subject to maximum of 6 marks. <p>E.g. - 13 years – 3.5 marks 14 years – 4 marks so on.</p> <p>Rest all criteria shall remain same.</p>
13.	Section 6, Clause 6.2 Phase-2 Technical Qualification Criteria sub-clause 6.2.3, S.No. 4.3, Pg. no. 21	<p>4.3 Subject Matter Specialist (Electronic Toll Collection)</p> <p>Relevant working experience in field of Intelligent Transport System (ITS) and Electronic Toll Collection</p> <ul style="list-style-type: none"> ○ 20 or more years – 8 marks ○ 18-19 years – 7 marks ○ 15 -17 years – 6 marks 	<p>4.3 Subject Matter Specialist (Electronic Toll Collection)</p> <p>Relevant working experience in field of Intelligent Transport System (ITS) and Electronic Toll Collection - Maximum 8 marks</p> <ul style="list-style-type: none"> • 10 years – 4 marks • 0.5 marks for every additional one year of experience beyond 12 years, subject to maximum of 8 marks. <p>E.g. - 11 years – 4.5 marks 12 years – 5 marks so on.</p> <p>Rest all criteria shall remain same.</p>

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14.	Section 6, Clause 6.2 Phase-2 Technical Qualification Criteria sub-clause 6.2.3, S.No. 4.4, Pg. no. 21	<p>4.4 Digital Payment Expert</p> <p>Relevant working experience in designing and implementing projects/strategies on digital payment services and developing and/or supervising payment reconciliation and central clearing house (CCH) system, database access, etc.</p> <ul style="list-style-type: none"> • 10 or more years – 6 marks • 7-9 years – 5 marks • 5-6 years – 4 marks 	<p>4.4 Digital Payment Expert</p> <p>Relevant working experience in designing and implementing projects/strategies on digital payment services and developing and/or supervising payment reconciliation and central clearing house (CCH) system, database access, etc. – Maximum 6 marks</p> <ul style="list-style-type: none"> • 10 years – 3 marks • 0.5 marks for every additional one year of experience beyond 12 years, subject to maximum of 6 marks. <p>E.g. - 11 years – 3.5 marks 12 years – 4 marks so on.</p> <p>Rest all criteria shall remain same.</p>												
15.	Section 6, Clause 17.12 Penalty	<p>17.12.1. Deliverable Timelines, SI # 2</p> <table border="1"> <thead> <tr> <th>Sr. No.</th> <th>Parameter</th> <th>Penalty</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>Replacement of Key Personnel during Contract period for any reasons other those mentioned in Clause 17.12.3</td> <td>Rs. 1,00,000/- per replacement of Key Personnel</td> </tr> </tbody> </table>	Sr. No.	Parameter	Penalty	2	Replacement of Key Personnel during Contract period for any reasons other those mentioned in Clause 17.12.3	Rs. 1,00,000/- per replacement of Key Personnel	<p>17.12.1. Deliverable Timelines, SI # 2</p> <table border="1"> <thead> <tr> <th>Sr. No.</th> <th>Parameter</th> <th>Penalty</th> </tr> </thead> <tbody> <tr> <td>2</td> <td>Replacement of Key Personnel during Contract period for any reasons other those mentioned in Clause 17.12.3</td> <td> <ul style="list-style-type: none"> ○ Rs. 1,00,000/- per replacement of Key Personnel ○ Rs. 3,00,000/- per replacement if the Key Personnel is one of those being evaluated in Section 6.2.3. SI # 4.1 to 4.4 </td> </tr> </tbody> </table>	Sr. No.	Parameter	Penalty	2	Replacement of Key Personnel during Contract period for any reasons other those mentioned in Clause 17.12.3	<ul style="list-style-type: none"> ○ Rs. 1,00,000/- per replacement of Key Personnel ○ Rs. 3,00,000/- per replacement if the Key Personnel is one of those being evaluated in Section 6.2.3. SI # 4.1 to 4.4
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2	Replacement of Key Personnel during Contract period for any reasons other those mentioned in Clause 17.12.3	<ul style="list-style-type: none"> ○ Rs. 1,00,000/- per replacement of Key Personnel ○ Rs. 3,00,000/- per replacement if the Key Personnel is one of those being evaluated in Section 6.2.3. SI # 4.1 to 4.4 													
16.	Section 2, Schedule of the Tender (Key dates) Pg. no. 3	<ul style="list-style-type: none"> • Bid due date - 08 October 2020 (Up to 15:00 Hrs IST) • Opening of Technical Bids - 09 October 2020 (16:00 Hrs IST) 	<ul style="list-style-type: none"> • Bid due date - 15 October 2020 (Up to 15:00 Hrs IST) • Opening of Technical Bids - 16 October 2020 (16:00 Hrs IST) 												