

COO - IHMCL

Indian Highways Management Company Limited (IHMCL) is a company jointly promoted by National Highways Authority of India jointly with its Concessionaires and Financial Institutions to carry out Electronic Tolling and other ancillary projects of NHAI.

IHMCL is currently planning to recruit dynamic and experienced Chief Operating Officer or COO to oversee its ongoing operations and procedures. The Candidate will be the company's second-in-command and responsible for the efficiency and smooth progression of its business. The COO role is a key member of the senior management team, reporting only to the Chairman & Managing Director.

The goal of the COO position is to secure the functionality of business to drive extensive and sustainable growth.

Job Description

IHMCL, India's leading company in the field of Electronic Tolling and other allied works, is looking for a dynamic individual to lead the organization's ongoing operations and procedures. The COO would be a vital member of the senior management team and shall report directly to the Chief Managing Director (CMD) of the organization. The job responsibilities would include, but not be limited to, following:

1. Plan, implement and monitor the progress of various projects related to National Electronic Toll Collection Programme, Traffic Survey and other Plaza related activities on ground.
2. Update and re-engineer organizational operations and processes to offer best services to the highway user.
3. Lead in identifying new partners, preparation and implementation of marketing strategy, and oversee technological innovation to help the National Electronic Collection Program (NETC program, popular known as "FASTag") achieve universal coverage across all highways in the country. Major initiatives to be implemented shall include:
 - a. Review the hardware specifications of various equipment used at Plazas, and suggest improvements for better vehicle throughput and user experience.
 - b. Identify the changes required in program's backend software and partner with industry experts to revamp the same.

- c. Identify further avenues like petrol pump payments, parking stations payments, electric vehicle recharge, congestion charges, etc. for wider FASTag adoption.
- d. Develop the roadmap and pursue implementation for a barrier free experience along the highway.

Qualification & Experience

The ideal candidate would be an experienced professional with excellent people skills, business acumen and exemplary work ethics. The candidate should meet the following criteria:

1. M. Tech or MBA from a premier institute.
2. At least fifteen years of professional experiences in transport, communication, or technology sector.
3. Experience in RFP formulation, Bid Process Management and Contract Management shall be an added advantage.
4. Minimum three Years Experience in team leading to manage a team of around 30-40 employees and responsible for supervising, managing and motivating team members on a daily basis.

Remuneration Package

- Remuneration is based on qualifications and experience of the candidate.
- Initial period of appointment shall be three (03) years, which may be extended for a period of two (02) years with the approval of CMD, IHMCL.

Application Process

Interested candidates may email soft copy of their resume and cover letter through Email to careers@ihmcl.com latest by 05.09.2019 till 17.30 hours. Please mark “Application – COO” in the subject line of the email.