

## Clarification - RFP for Providing Video Storage Solution Within IHMCL Premises on Service Model

SI no	RFP Reference	Query Related to	Explanation of the Query	Reply
1	SCOPE OF WORK : PAGE 27 of 41	The maximum demand for video storage requirement is expected to be 20 videos/working day of average size 200 GB	will this upload happen on daily basis or on particular dates.	Data will be uploaded on daily basis
2	SCOPE OF WORK : PAGE 27 of 41	The maximum demand for video storage requirement is expected to be 20 videos/working day of average size 200 GB	Do we need to migrate any existing data from the existing storage or tape backup	No migration of data required to be done by successful bidder from existing storage
3	SCOPE OF WORK : PAGE 27 of 41	The maximum demand for video storage requirement is expected to be 20 videos/working day of average size 200 GB	what is the process of copying the data , will it be manual data or it will migrated using any backup software.	As per RFP
4	SCOPE OF WORK : 4.1.4 SERVER PAGE 27-28of 41	The server needs to be installed at the location provided by IHMCL. Server shall be configured for multiple IHMCL designated users and shall incorporate data restriction/access policies as per requirement of IHMCL. Server configuration shall ensure access and simultaneous upload of around 200GB data/agency for 4 or more independent agencies/users appointed by IHMCL and restrict access from one user account to other user accounts.	HOW will the 4 agencies collect data and map to the servers , on which separate mount point will be created . Will they attach USB or any other device to connect .	Data is submitted by agency in external Harddisk drives which is required to be copied in to server.
5	3.12 TECHNICAL EVALUATION : c. Technical Capability Evaluation (Minimum Qualification Criteria) PAGE 20 of 41	The minimum performance level required within the scope of this document shall be simultaneous upload of 4 files of size 150-200 GB each by 4 independent agencies (i.e. total 16 files of size 150-200 GB each) within 8 hours duration. This shall, therefore, form the primary evaluation criterion for Technical Evaluation stage.	The storage can provide the required throughput , how will the network and the througput from the devices of independent agencies evalauted . Which could be a factor for achieving the detailed time line.	As per RFP
6	3.16 PAYMENT TERMS Successful completion of each quarter of service	The payment for each quarter shall be calculated based on the video storage capacity installed, commissioned and approved by IHMCL for the corresponding quarter (as specified in 4.1 below)	Incase the Bidder provides the complete capacity upfront how will the criteria calcauted for payment , since the throughput of storage might require the capacity and disk to be matched	As per RFP

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7	SCOPE OF WORK : 4.1.4 SERVER PAGE 27-28 of 41	The server needs to be installed at the location provided by IHMCL. Server shall be configured for multiple IHMCL designated users and shall incorporate data restriction/access policies as per requirement of IHMCL. Server configuration shall ensure access and simultaneous upload of around 200GB data/agency for 4 or more independent agencies/users appointed by IHMCL and restrict access from one user account to other user accounts.	Will IHMCL provide the operating software license or service provider needs to procure the same.	The Service provider needs to procure and install equipments and/or any other software applications required for providing the services specified as per RFP.
8	4.1 REQUIREMENT : PAGE 27 of 41	The equipment(s) to be supplied to deliver all services within the scope of this document shall include, but not limited to, the following: 1. Monitor 2. Keyboard 3. Mouse 4. Server and associated peripherals 5. Data Storage Devices 6. KVM (Keyboard, Video, Mouse) Switch 7. UPS 8. Air conditioner 9. Server rack	As there is no mention for the Network connectivity , what is the present network structure for the agencies to get connected with server provided by bidder.	Data is retrieved/accessed through existing LAN.
9		DC and DR Location		As per RFP
10		Source Array Model, Firmware		As per RFP
11		Amount of Data to be Migrated (TB)		As per RFP
12		How Many Physical Servers, OS Details, Cluster Details		As per RFP
13		How Many Virtual Servers, Hypervisor Version Details		As per RFP
14		How is the Backup currently initiated, is there any Storage based snapshot/clone backup		As per RFP
15		Downtime considerations		As per RFP
16		What type of Data needs to be Migration - Category - mails, docs, Media files, Database		As per RFP
17		what is the current Data Replication Method, Host based OR Storage based		As per RFP

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18	Section 3.8 ELIGIBILITY OF BIDDER	experience in providing data storage solutions (including video storage) as a service	We are currently executing a project (which is initial stage where we have sign the contract and are procuring material to be installed and commission), can we use the work order as part of experience for qualifying the eligibility criteria	As per RFP
19	Section 3.8 ELIGIBILITY OF BIDDER	In case of currently running projects, the proposed /scheduled completion date to be mentioned	As mentioned in our abover query, the project will be completed in 6 months from Feburary 2018 (Go live), can we mentioned the same in our response	As per RFP